

Unforeseen Circumstances Liability:

Christopher's Deli & Catering holds the right to cancel any event without prior notice for the following reason, but not limited to: power failures, bad weather, earthquakes, fire, terrorism, war, theft, accidents, overbooking due to POS system failures, or illness. We understand that it could be emotionally distressing to have your event be cancelled, however, due to the unpredictability of many factors, including the ones listed, Christopher's Deli & Catering is not liable for the emotional distress or consequences of an event being cancelled. Client takes the sole risk of unpredictable events that could occur.

Cancelation Policy:

All services, catering, and rental equipment cancelled after an order is booked is subject to a 50% cancellation fee. Reservations cancelled within 72 hours of your event date are subject to a 100% cancellation fee. Custom and special orders are subject to a 100% cancellation fee upon booking. Rentals and staff services are subject to a 100% cancellation fee upon booking. A \$75 fee will be added for any returned checks.

Tardiness Liability:

While our team will try their hardest to avoid being late to an event, by booking an event with this company Christopher's Deli & Catering, the client understands that Christopher's Deli & Catering is not responsible for the emotional distress or consequences of an order arriving late, or of an event starting late due to the Catering. Client understands that there are a number of circumstances that could occur that could cause our team to be late to an event, including but not limited to: traffic (especially on a Holiday or Holiday weekend), traffic accidents, illness, power failures, a car accident, a car breaking down, a car running out of gasoline, a bridge opening, overbooking due to POS system failure, theft, earthquakes, fire, bad weather, war, and terrorism.

Damage and Injury Liability:

While our team will try their hardest to avoid any accidents during an event, by booking an event with Christopher's Deli & Catering, the client understands that Christopher's Deli & Catering is not responsible for any accidental injury or damage caused by its staff or equipment. Christopher's Deli & Catering is not responsible for accidental injury of a person at a party, including, but not limited too: burns from hot food, sternos or equipment, injury from a dropped items, injury from tripping and falling, a vehicle accident, food poisoning, fire, or natural disaster. Client also understands it is their sole responsibility to keep an eye on their own valuables – and to make preparations before an event to lock all valuables in a safe. Client understands that Christopher's Deli & Catering is not responsible for any suspected theft that could occur at an event.

Rental Policy:

Standard rentals delivery & pick-up procedure includes same-day delivery with food and next-day pick-up between 9am-1pm. Standard Rentals are posted on the Catering documents.

Any damaged or missing rentals, and or equipment will be charged at full replacement value.

